Enhance performance and drive sustainability with Lifecycle Services

Achieve peak motor system performance and champion a circular economy with components crafted to minimize greenhouse gas emissions, consume fewer resources, and reduce waste.
Infinitum motors help systems increase efficiency while reducing energy, operation, and maintenance costs.

Every motor application is different, and each motor goes through different stages in its lifecycle — our comprehensive, scalable service approach goes beyond traditional repair and replacement services to keep you running smoothly.

**Peace of mind**

We maintain the utmost product safety, reliability and availability throughout the life of the motor and beyond.

**Focused on you**

Tailor a service plan to fit your needs, from factory warranty through extended warranty down to end-of-life recycling.

**Expert technicians**

Repair and maintenance activities performed either in the factory or onsite by Infinitum’s factory-trained, safety oriented technicians.

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**Our Lifecycle features do more than meet demands, they drive sustainability, add value, and help maintain uptime.**

Infinitum’s air-core motors are 50% smaller and lighter, more efficient, much quieter and use 66% less copper than traditional motors. They are designed and manufactured with a sustainable, circular lifecycle in mind. A modular design allows the housing, rotors and stators to be re-used, giving their parts multiple lives.

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**Start-up and commissioning**

We offer commissioning services that encompass the initial setup and calibration for air-handling equipment motors, ensuring optimal performance through testing, precise adjustment, and performance verification. Our specialists can support various products, including third-party.

**Extended warranty**

Infinitum provides customers with the option to extend their warranty, allowing coverage to be extended for up to 5 years after the date of shipment. The extended warranty can be selected in increments of 1, 2, 3, or 4 years.

**Non-warranty repairs**

Infinitum covers a variety of field issues when products are out of warranty, utilizing a combination of spare parts, replacement motors and onsite services. Utilize our comprehensive catalog of spare parts for independent orders between service.

**On-site services**

OnSite Services offers peace of mind with Infinitum’s experts for startup, troubleshooting or training. Guaranteed expertise by factory-trained technicians, even without a Service Contract; available for a variety of 3rd party products.

**Recycle services**

Infinitum ensures motors are recycled responsibly, avoiding landfills. We coordinate pickup from the customer’s site, manage material recycling, and grant credits for a sustainable future.

**Spare parts**

We offer on-site technical training delivered by field service engineers that includes hands-on instruction and guidance to facility personnel, enhancing their understanding of how to install, maintain and repair Aircore EC Motors in the field.
Our expertise doesn’t stop at our products.

Satisfaction guaranteed

Infinitum, and employees, are proud of our products and are committed to providing our customers with the best designed and manufactured motor systems. Should a product be affected, Infinitum offers a streamlined process to quickly return the motor for evaluation and repair.

3rd party products

Our expertise extends to all your lifecycle needs including motors, VFDs, PLCs, and control systems from a variety of vendors.

Infinitum’s Service Contracts offer premium support and long-term peace of mind when and where you need it.

Optimize your maintenance strategy, minimize downtime with guaranteed fast, secure access to our engineers and field technicians.

Silver Service Contract

- Site assessment
- Onsite support
  - Pre-scheduled onsite technician, engineer or trainer
- Spare parts
  - Standard response time and shipping
- Technical support
  - Email, phone, or portal
- Extended warranty
  - 1, 2, 3, or 4
- Additional services
  - Optional quick ship, recycling, and more

Gold Service Contract

- Site assessment
- Onsite support
  - Priority pre-scheduled onsite technician, engineer or trainer
- Spare parts
  - Quick response time and first-class shipping
- Technical support
  - Prompt email, phone, or portal
- Extended warranty
  - 1, 2, 3, or 4
- Additional services
  - Optional quick ship, recycling, and more

Platinum Service Contract

- Site assessment
- Onsite support
  - Urgent pre-scheduled onsite technician, engineer or trainer
- Spare parts
  - Rapid response time and priority shipping
- Technical support
  - Instant email, phone, or portal
- Extended warranty
  - 1, 2, 3, or 4
- Additional services
  - Optional premier quick ship, recycling, and more